

CUSTOMER REPAIR FORM

Please **PRINT** this form & complete in **BLOCK** capitals, then send it with your phone in your chosen method of shipping (**We suggest Special Delivery to ensure adequate insurance**) to:

Phone Medics, Retford Enterprise Centre, Randall Way, Retford, Notts, DN22 7GR

Date Phone sent:

Contact Information

Customer Name:

Customer Address:

Post Code:

Contact Number:

Email Address:

IMEI or Serial if Known:

Repair Fault:

Additional Information:

I understand and agree to the declaration below:

- I understand that Phone Medics is not responsible for any damage caused to my phone during shipping to and from their workshop. I understand that Phone Medics will return my phone with adequate postal insurance during return shipping.
- I understand that Phone Medics is not responsible for any software or data lost on my phone during repair. I am responsible for backing-up the data on the phone prior to shipping the unit to Phone Medics for repair.
- I understand that Phone Medics is not responsible for any loss or damage of customized phone cases or sim cards.
- I understand that if my phone turns out to be un-repairable, I will incur a £10 handling charge and a £6.00 delivery charge for Phone Medics to return my phone. I fully understand that the phone will not be returned to me until these fees are paid in full.
- I understand and agree that if after 60 days, I have not paid the amount due by me to Phone Medics either for repair or for a handling fee and delivery cost; Phone Medics will recycle my phone to recover costs.

Signature:

Date :